



**BON Electrics Pty Ltd is dedicated to understanding our client's needs and delivering a quality service that delights our clients.**

BON Electrics Pty Ltd maintains processes and systems appropriate to our area of operations with the objective of providing the framework and platform to:

- Consistently and predictably supply products and services that meet customer needs and expectations in a timely and efficient manner.
- Ensure a consistently high standard of quality is maintained in all endeavours.
- Conform to relevant application requirements such as legal, statutory and regulatory requirements, client requirements and our supply / contractual agreements, and Australian and International standards.
- Maintain workplaces and environments where continuous improvement in our systems, products and services are embraced.

In meeting these objectives, BON Electrics Pty Ltd will manage and maintain a quality system based on ISO9001:2015, where we will:

- Monitor our customers satisfaction with our products and services.
- Establish appropriate quality objectives and specific performance expectations to ensure we meet our objectives.
- Review our legal and other requirements compliance for our product and service provisions.
- Continually monitor and improve our management system via robust auditing and performance monitoring reviews.

BON Electrics Pty Ltd's commitment to quality is aimed to ensure our workers understand and are competent in their role, demonstrate a relentless commitment to the achievement of our objectives, and to provide quality products and services that consistently and reliably satisfy the needs of our customers.